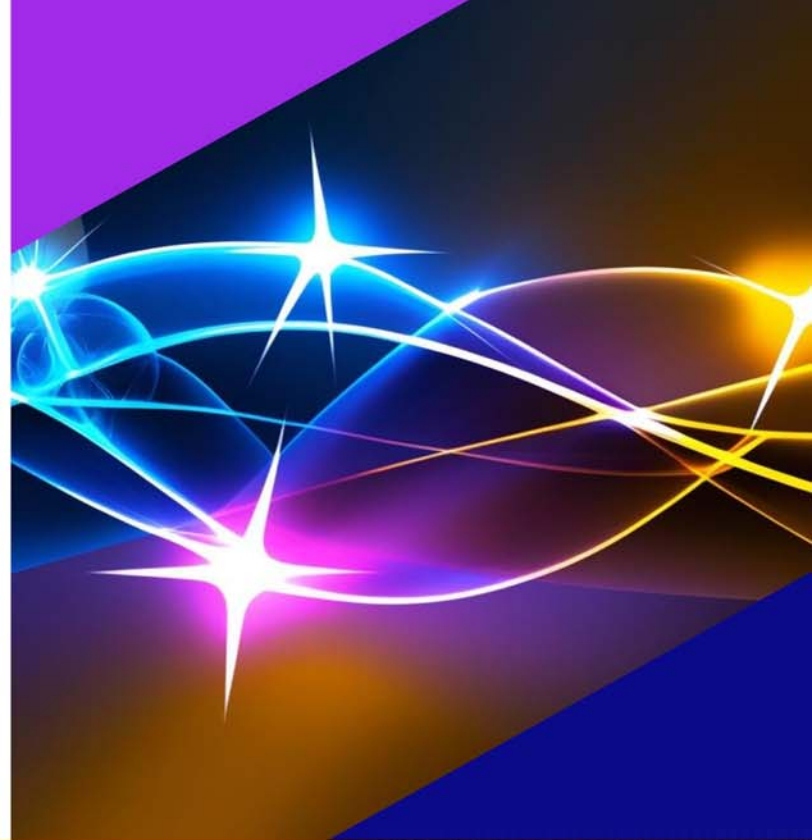




# Your Trusted Connectivity Partner

SouthLight Services delivers tailored connectivity solutions, from VoIP to POTS replacement, ensuring reliable service across industries. With best-in-class partners and dedicated support, we keep your business connected and future-ready.



## Our Services



### DIGI - POTS™

Upgrades outdated POTS lines with redundant, modern communication solutions



### DIGI - WIRELESS™

Ensures reliable connectivity for critical network operations.



### DIGI - DIAL™

Offers flexible, high-quality enterprise voice and collaboration solutions that enhance communication for businesses of all sizes



### API INTEGRATION

Enables efficient connectivity between IT systems, streamlining workflows for operational efficiency



## Why Choose Us?

Choose SouthLight Services for our customizable solutions, dedicated support, and innovative technology that enhance your business's connectivity, reduce cost and drive efficiency.

- ✔ Multi-Carrier SIM enabling 5G
- ✔ "Always On" Connectivity
- ✔ Dedicated Support
- ✔ Competitive Rates



## The POTS Dilemma

Traditional POTS lines are becoming increasingly problematic due to deregulation, rising costs, aging infrastructure, and complex billing. From 2019 to 2022, costs surged by 23.6%, and businesses are facing up to 72 hours of downtime annually. Maintaining these outdated systems leads to longer repair times, often exceeding 48 hours, and hidden fees that make-up 20 to 30% of total bills. Additionally, 60% of companies report blind spots in monitoring critical lines, while 75% feel unprepared to adopt new technologies.

Regulatory changes add to the pressure. FCC Order 19-72A1, issued in August 2019, allows carriers to phase out copper POTS lines by August 2022, forcing businesses to transition to modern communication solutions.

## Our Mission

SouthLight Services combats the POTS dilemma with its innovative POTS Replacement Solution, featuring **Digi-POTS** technology for 99.99% uptime and compatibility with existing protocols. With multi-carrier support and automatic failover, it reduces downtime by up to 95%. This scalable solution serves critical applications like fire/security alarms, elevators and security gates, achieving an average cost reduction of 30-50% compared to traditional POTS lines. Enhanced reliability is ensured through real-time monitoring and 24/7 expert support, making SouthLight an effective alternative to outdated POTS lines.



### Digi-POTS Technology

A cutting-edge solution that replaces legacy POTS lines with digital alternatives, offering 99.99% uptime.



### Compatibility

Supports existing protocols like Contact ID, SIA, and Bosch RPS, ensuring seamless integration with current systems.



### Multi-Carrier Support

Utilizes multi-carrier SIM technology with automatic failover to the strongest available signal, reducing downtime.



### Scalable Hardware

Multiple router configurations available, port density to support up to 200 POTS lines, and battery life up to 72 hours.



### Service Management Portal

A centralized platform for real-time monitoring, management, and reporting, offering 24/7 visibility into system performance. Optional API integration available.

